

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC175_CKRCT20230914_717	14 September 2023	The Contractor Hotline	The Contractor & Engineer	Construction dust and smell	<p>A complaint from the Jade Hawker Association was received by the Contractor on 14 September 2023 about the dust and smell generated from the construction site at 16:00 hours in that week. He/she requested the Contractor to take remedial action to minimize the impact.</p> <p>According to the information provided by the Contractor, about 4 more blasts were carried out at 16:30 hours within the complaint period. And the upcoming blasting works will be carried out after 17:30 hours.</p> <p>According to the information provided by the ET under Contract No. HY/2014/08 Central Kowloon Route – Yau Ma Tei East, construction dust monitoring (1-hr TSP & 24-hr TSP) was conducted at the monitoring locations, Man Cheong Building (W-A6) in September 2023 in accordance with</p>	Investigation report was finalized on 4 October 2023.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>the requirement set out in the EM&A Manual. The dust monitoring results carried out in September 2023 complied with the dust criteria stipulated in EIAO-TM.</p> <p>The blasting works will be rescheduled from 16:30 hours to 17:30 hours to minimize the dust and smell nuisance to the hawkers.</p> <p>Increase the frequency of watering to the dusty materials while blasting was conducted by the Contractor.</p> <p>Supervision is taken by Resident Site Staff (RSS) of the Project to monitor the site work activities and implementation of the dust mitigation measures is audited on-site by ET and RSS.</p> <p>The Contractor was suggested to maintain good relations with the nearby sensitive receivers/ stakeholders which may be affected by the construction work such as providing better/ more detailed information about the work nature</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					and informing in advance of the works to the nearby residents.	

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	1	0	0
Cumulative Project-to-Date	176	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	143	0